



DT: March 20<sup>th</sup>, 2020  
TO: Cristek Customers  
RE: COVID-19 Update

Dear Customer:

Cristek acknowledges the Governor of California's directive for non-essential businesses to close and workers to stay home. These guidelines follow directives issued from various local and regional authorities over the past week. The purpose of this letter is to confirm that, per DHS guidelines and customer letters, Cristek will maintain full operational status in all three of its factories. Anaheim had to close for a short time this past week while obtaining clarification of the Orange County order issued.

Like each of you, Cristek's priority is to ensure safe operations for the health of our employees. We are continually improving hygienic and social distancing processes and environments as the situation continues to evolve.

In anticipation of the extended duration of this situation, we are implementing various communication platforms for our key stakeholders. For now, [www.cristek.com/covid19](http://www.cristek.com/covid19) has been set up to provide customers with up to date information. Additionally, we are working to roll out automated updates on a subscription service basis for customers, suppliers and employees to ensure the entire Cristek value stream is always able to collaborate with us and obtain the most current information to address the challenges we face in this uncertain time. Please continue to check our website or contact your account manager for additional details as we bring these services live over the coming days and weeks.

Finally, a word of thanks to everyone that has continued to support the Cristek family by providing information, resources and assistance as we navigate, in partnership, through these uncharted waters. We pray that you and yours will remain safe and healthy as we all unite in support of our employees, customers and the service men and women that depend on us.

Sincerely,

*Cristi Cristich*

Cristi Cristich  
President/CEO

A handwritten signature in blue ink that reads "Brandon Roemer".

Brandon Roemer  
Director of Sales and Marketing